

BOIL WATER ORDER

Loss of pressure in Cliff Haven Water District

PWS ID # NY0900218

BOIL YOUR WATER BEFORE USING

CUSTOMERS OF CLIFF HAVEN WATER DISTRICT: VALCOUR BLVD AND LAKESIDE COURT ARE HEREBY ORDERED BY THE CLINTON COUNTY HEALTH DEPARTMENT TO BOIL ALL WATER FOR DRINKING AND CULINARY PURPOSES.

DIRECTOR OF ENVIRONMENTAL HEALTH

On 07/03/2011 the water system lost pressure due to several water leaks. When the distribution pipes and mains lose pressure it increases the chance that untreated water and harmful microbes could enter the system.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills most bacteria and other organisms in the water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. The symptoms above are not just caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

Complete repairs; flush and disinfect the affected area according to AWWA standards; restore a minimum working pressure of 20 psi; restore a minimum chlorine residual of 0.2 mg/L. Two check samples must be taken 24 hours apart from the affected area and both must be absent of total coliform bacteria. You will be informed when tests confirm that no harmful bacteria are in the system and you no longer need to boil your water.

For more information, please contact the Town of Plattsburgh at 562-6800 or the Clinton County Health Dept. at 518-565-4870.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.